Mandated Reporters: New Online Option to Report Child Abuse and Neglect

Report Non-Emergency Child Abuse and Neglect Online

Thanks to your suggestions, we now have a new ONLINE option for mandated reporters to report non-emergency child abuse and neglect.

Our new ONLINE option:

✔ Gives you greater convenience and flexibility to report non-emergency issues
✔ Allows you to report no matter where you are
✔ Helps you avoid wait time on the Child Abuse and Neglect Hotline

How it works:

• When you’re ready to report, go to http://dss.mo.gov/cd/can.htm
• Click on ONLINE MANDATED REPORTING
• You will sign up for an account with a few simple steps
• The interactive reporting system prompts you for information

Once you complete your report:

• The report is immediately uploaded to a secure server
• You will get an email with the assigned call number indicating whether or not your report meets the definition of child abuse or neglect

To make a report online:

• Go to http://dss.mo.gov/cd/can
• Click on ONLINE MANDATED REPORTING
• Create an account
• Fill in report with the information
• Submit your report

Remember:

If it is an emergency or life-threatening situation, call 911 immediately.

Report these situations to the Child Abuse and Neglect Hotline directly:

1-800-392-3738